

## **FREQUENTLY ASKED QUESTIONS about renewing Membership of TSC:**

### **CAN I PAY MANUALLY?**

All our renewals are now processed online. Your records will be automatically renewed and recorded. Our volunteer staff would prefer it done this way.

### **I AM UNABLE TO REMEMBER MY AS NUMBER:**

Use the 'AS Number Finder' link on the MEMBERSHIP page

### **MY FAMILY MEMBERS DO NOT APPEAR WHEN I LOG IN:**

Each sailor will need to register and pay on their own, using their AS Number, email address and username. You can find details using the AS website. <https://www.sailing.org.au/login/>

### **MY FAMILY MEMBER DOES NOT HAVE AN AUSTRALIAN SAILING NUMBER:**

You will need to contact Tinaroo Sailing Club and ask for further details. Email Tinaroo Sailing club and they can help you. A new membership for them may need to be applied for.

### **DO I NEED TO APPLY FOR A KEY?**

Key renewals are payable every year. This payment is due when you renew your membership. We regularly update the keys, so please pay for one if you require one. If you have lost your key there is a replacement fee. There is only one key per family and keys are not to be shared.

### **MY PARTNER DOES NOT SAIL, DO THEY HAVE TO PAY?**

Partners not sailing can join the club accompanied only with an ADULT Sailor and within the same family. They do not pay the AS sailing fee component as they do not get on the water. If they do participate in any sailing capacity (ie crew) they are encouraged strongly to join as an ADULT / YOUTH member. A non-sailor is not covered for the AS insurance and discounts.

### **HOW DO I GET THE DISCOUNT FAMILY MEMBERSHIP?**

We have discounted your family membership as per below. When you register you will need to join each sailor separately and choose from ADULT 1 then the following family members at the discounted rate. If you only have youth sailing, start with YOUTH 1 and the following youth etc. Refer to the Member Classes list. Before you start registration work out your classes before you start. Choose carefully your registration type as this will save our volunteers time in double checking and having you resend payments.

Read the Conditions and if you are not sure, please send us an email and we can help you before you register.

### **I HAVE FURTHER QUESTIONS:**

If you have any further questions before you go online and pay or are having trouble paying online please email Tinaroo Sailing club before you change anything as they can assist you.

**WE ARE HERE TO HELP YOU – PLEASE DON'T HESITATE TO CALL OR EMAIL.**